BOPHO™

PORTFOLIO

DESIGN + DEVELOP + CREATE

ABOUT ME

PROJECT
BREAKDOWN #1

MODULE
BREAKDOWN

PROJECT
BREAKDOWN #2

CONCLUSION

Q&A

THE
BREAK DOWN

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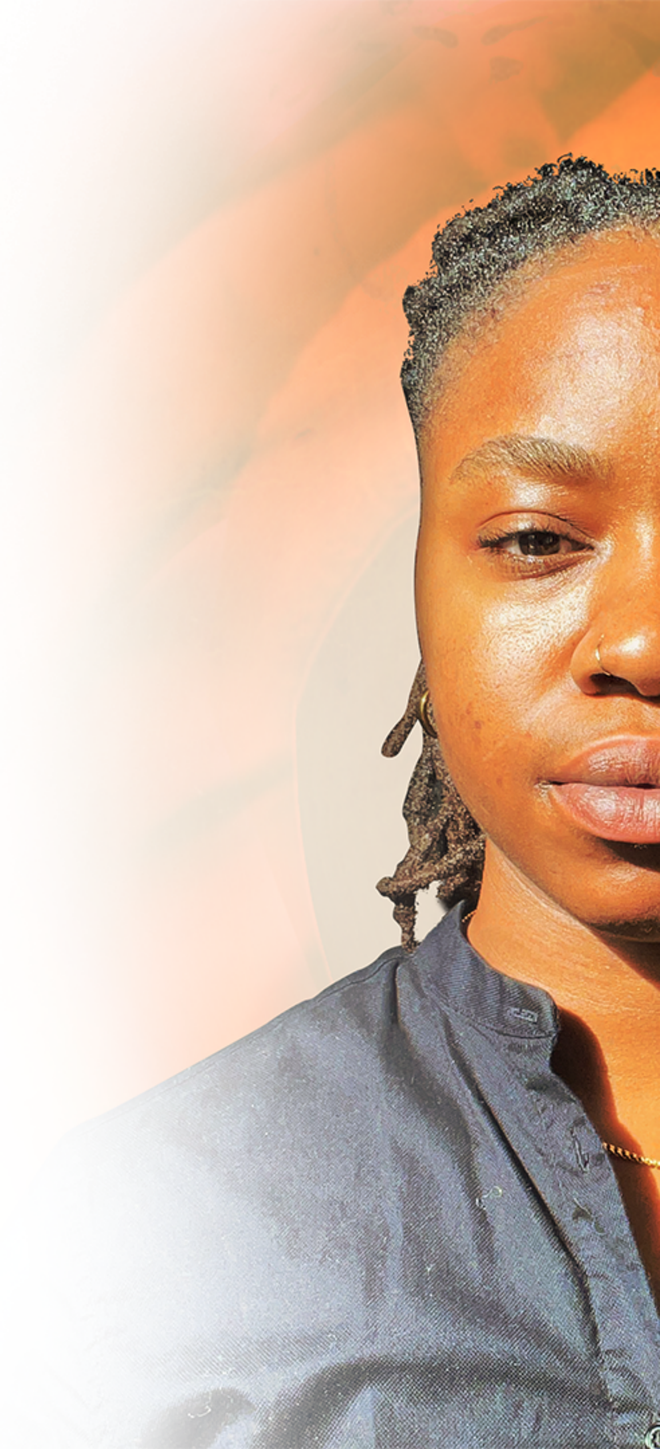
ABOUT ME

MEET BOPHO™!

BOPHO™ is an independently owned design lab located remotely in the USA but services clients globally. We provide creative strategy, art direction and art management services for serious brands, talent and cultural investors.

BOPHO™ believes good design is good business and good business is BOPHO™. We create strong first impressions, we build trust, and we develop strategies that take projects from start to finish. Good design leads to more rewarding and profitable ideas.

Scroll through for a quick look into BOPHO's engineering process.



ETA MU ALPHAS PRESENT:
TRIBUTE TO A
Black Woman
OCTOBER 1ST | UC BALLROOM | DOORS OPEN AT 3 | STARTS AT 4
COCKTAIL ATTIRE
RSVP AT ETAMUALPHAS@GMAIL.COM

THE
ETA MU ALPHAS
&
THE ZETA SIGMA DELTAS
PRESENT
FIRE & ICE
POOL
PARTY
4 PM | MARCH 23RD | DJ ECLIPZE
SOUNDS BY DJ TWONB
GATEWAY ON CULLEN - 1901 CULLEN BLVD
HOUSTON

Design

to create, fashion, execute, or construct according to plan

I've always described my being as organized chaos. The artist in me enjoys the freeedom to experiment but I also understand the value of order. I believe the key to a successful design project is a well constructed plan.

+

Develop

to grow or cause to grow and become more mature, advanced, or elaborate

Nothing should be stagnant. Everything and everyone should be ever growing and changing, evolving and improving as you gain more knowledge and information. I believe an iterative process allows for room to improve and make corrections.

+

Create

to bring (something) into existence

A plan without action is just an idea. I love to put movement behind a concept and really bring it to life. Even if it fails, you can at least say you tried. Whether failure or success, a lesson always exist so always create.

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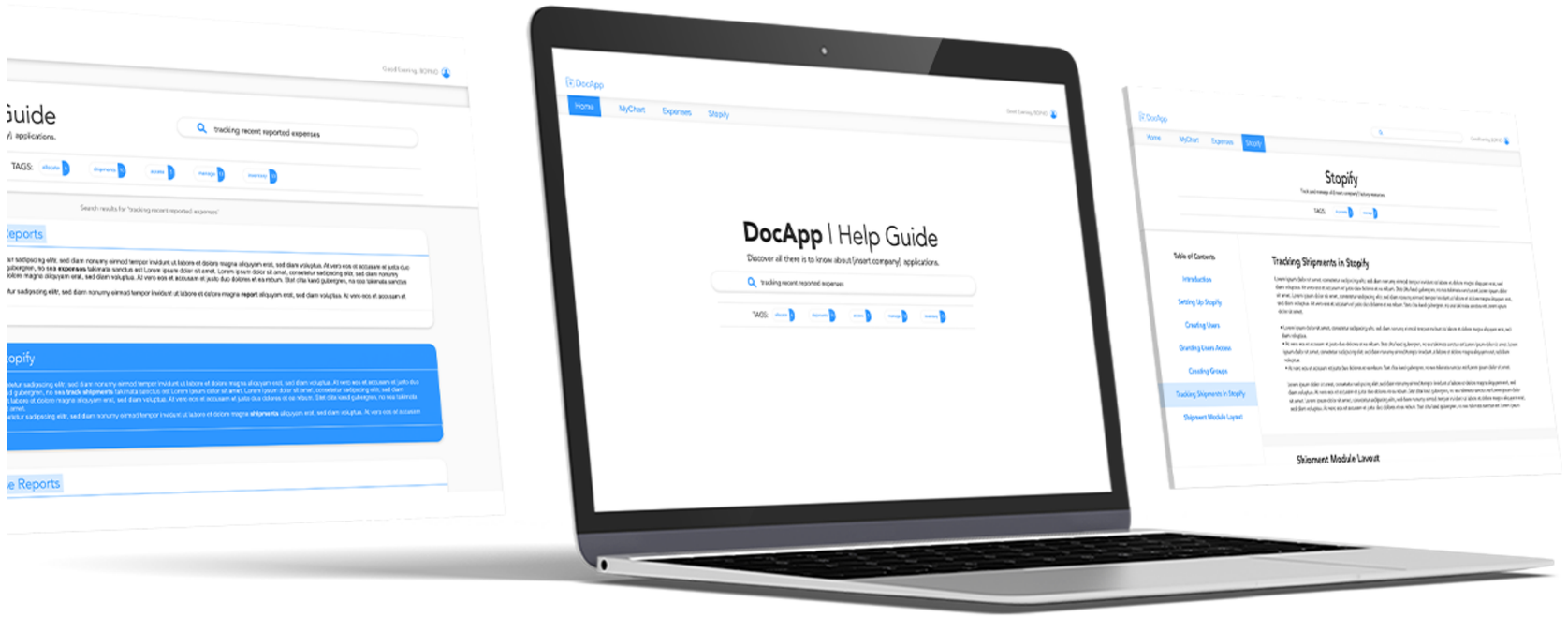
PROJECT BREAKDOWN

DOCAPP | WEB APPLICATION


DocApp
Home
MyChart
Expenses
Stopify
DocApp | Help Guide
Discover all there is to know about [insert company], applications.
tracking recent reported expenses
TAGS:
Stopify
Table of Contents
Introduction
Setting Up Stopify
Creating Users
Granting Users Access
Creating Groups
Tracking Shipments in Stopify
Shipment Module Layout
Tracking Shipments in Stopify
Shipment Module Layout

PROBLEM STATEMENT

What's the problem that needs to be solved?

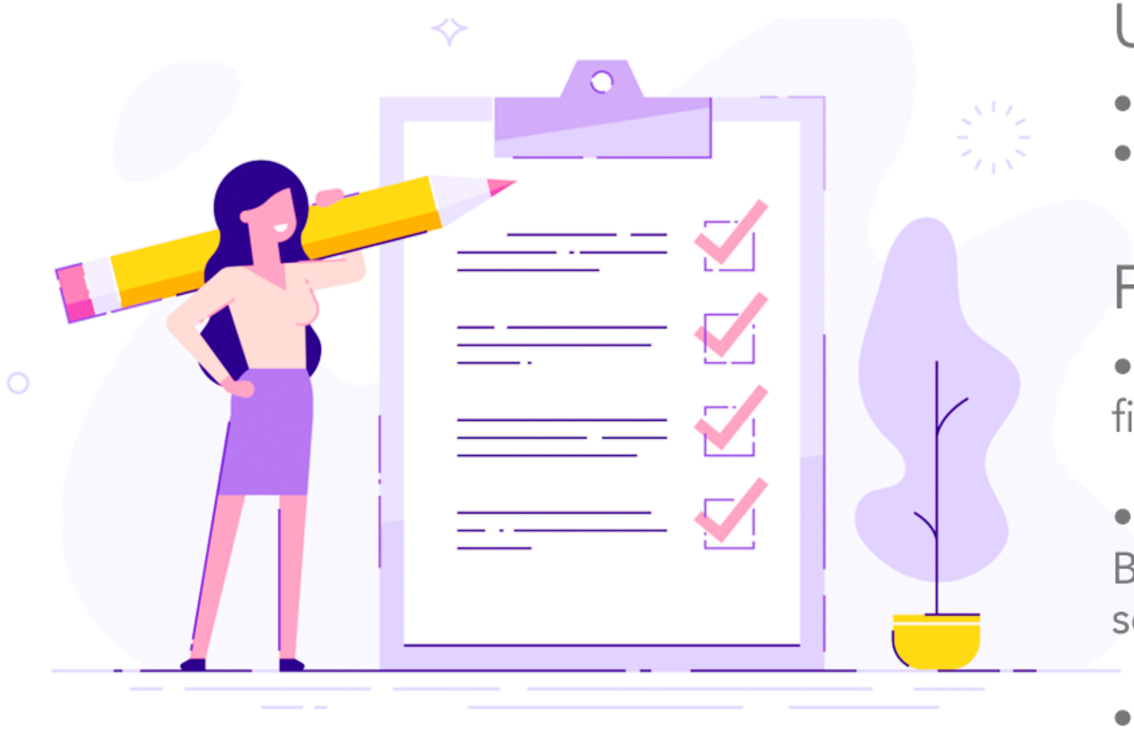
Engineers and managers within a certain organization at [redacted] rely on a range of applications to complete their day to day tasks. Occasionally, users run into issues with these applications and refer to help documents for guidance.

Users are having a hard time finding user guides and documents related to the applications or their specfic problems.

Are there any specfic constraints?

Employees are often on the go, either carrying their laptop, iPad or phone. Users need to be able to easily access and view the documents on different devices.

USER RESEARCH



User Reserch Methods:

- Surveys
- Scenario Submissions

Findings:

- Users are very busy and currently think the process of finding documents is too complicated

- Most of the applications work in conjuction with each other. Because of this, a problem in one application might be solved by fixing an action in another application.

- Users sometimes have no idea what they're looking for and would like for an easy way to begin their search.

- Users would like to able to share help documents with their coworkers.

FUNCTIONS VS. REQUIREMENTS

R1: As a an engineer/manager, I want an easy way to find help documents related to the app I'm using so that I can quickly return to my original tasks.

R2: As an engineer/manager, I want to be able to search for key words or phrases so that I can find documents related to my problem.

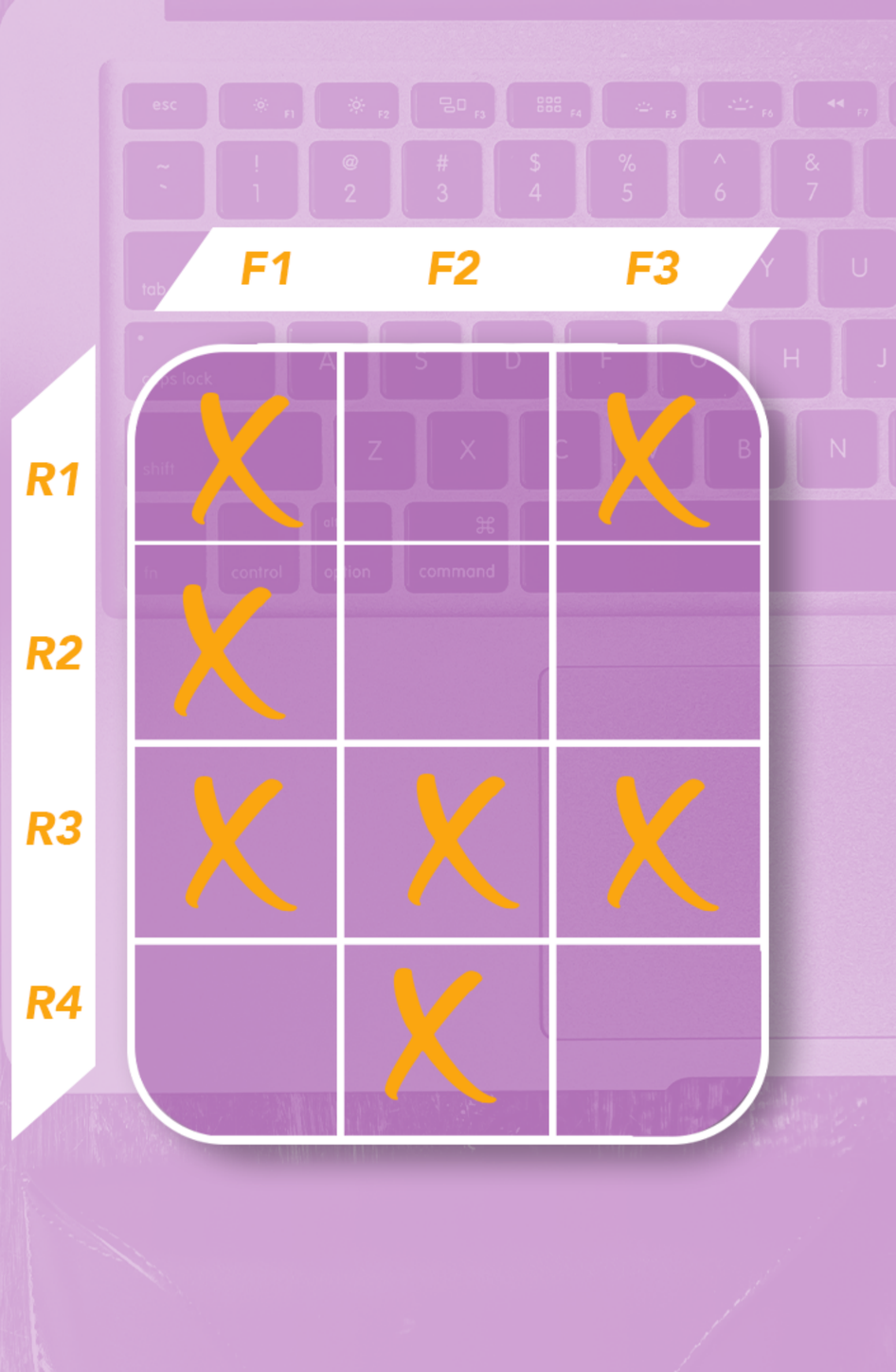
R3: As an engineer/manager, I want to be able to view only documents related to a particular app.

R4: As an engineer/manager, I want to be able to see documents that have related information or content.

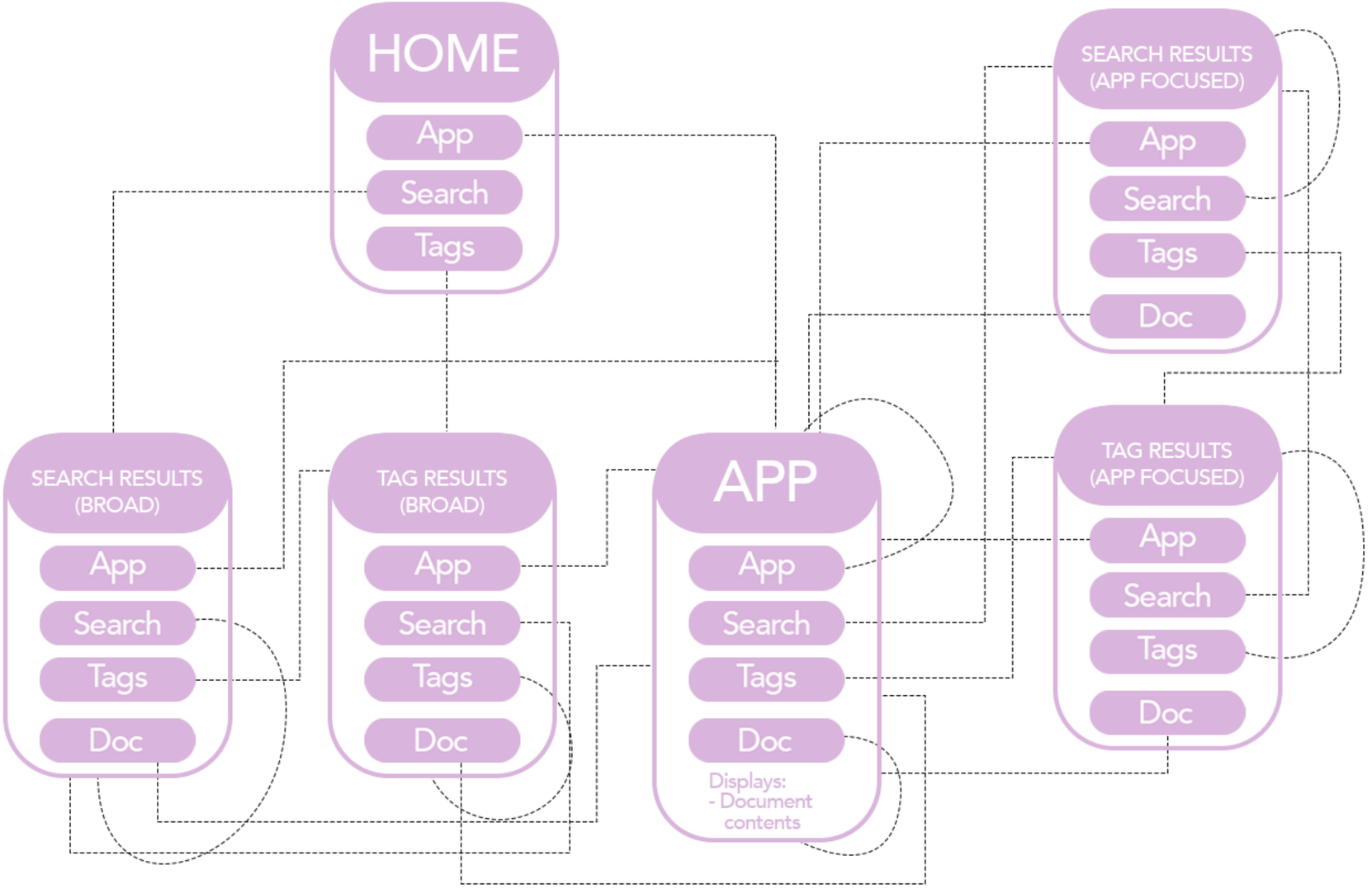
F1: Search - allow users to query databse for words/phrases

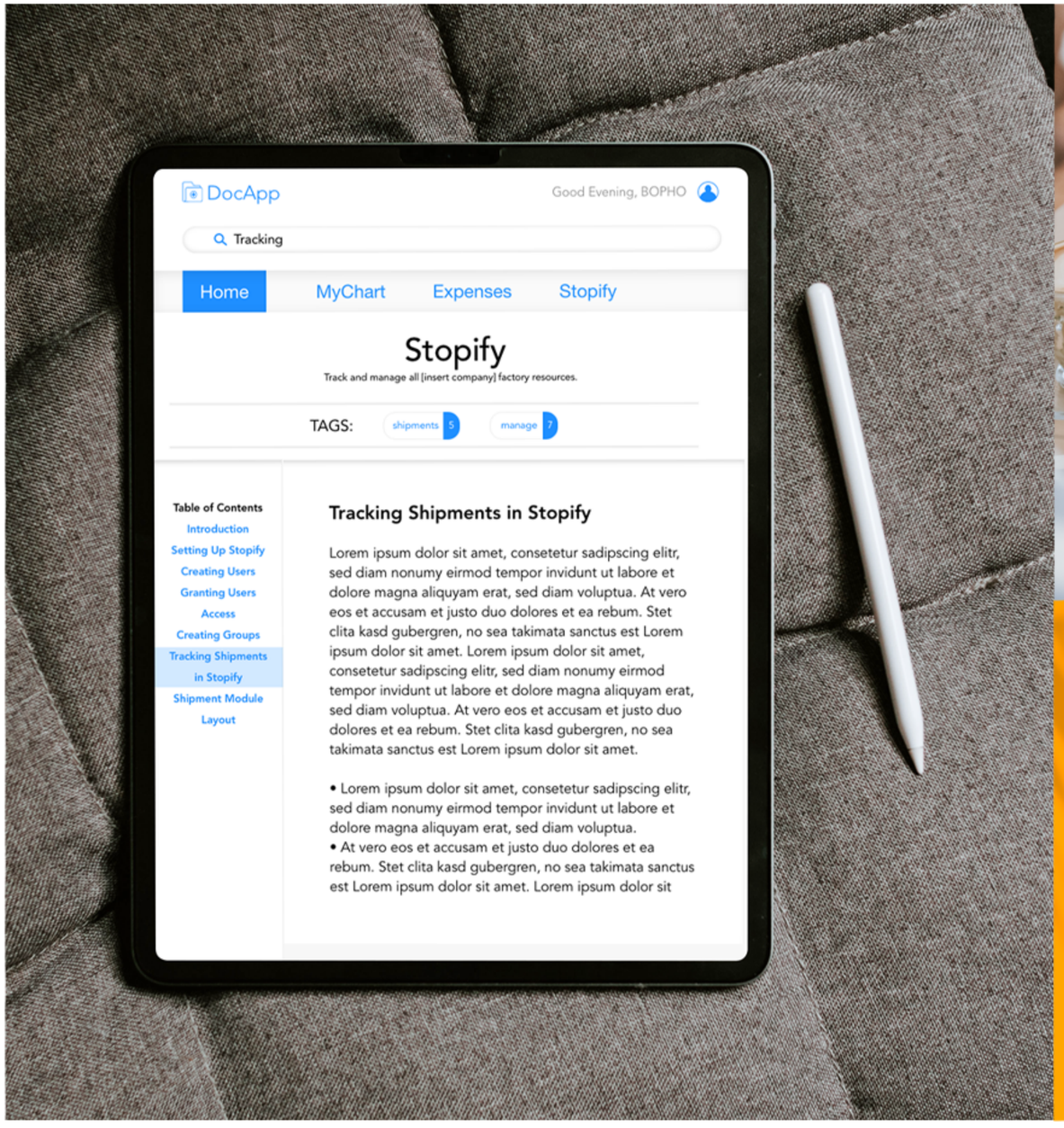
F2: Tags - each document should have a list of tags to allow for grouping

F3: App/Document View - allow users to view documents within specified app



INFORMATION ARCHITECTURE




DocApp
Good Evening, BOPHO
Tracking
Home
MyChart
Expenses
Stopify
Stopify
Track and manage all [insert company] factory resources.
TAGS:
shipments 5
manage 7
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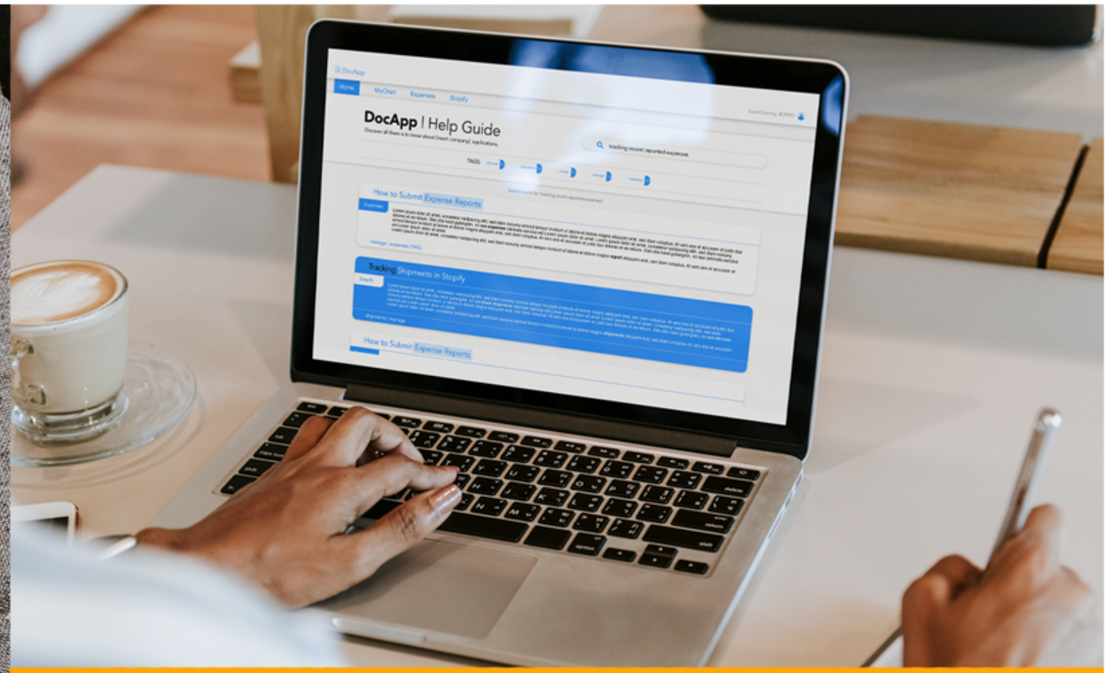
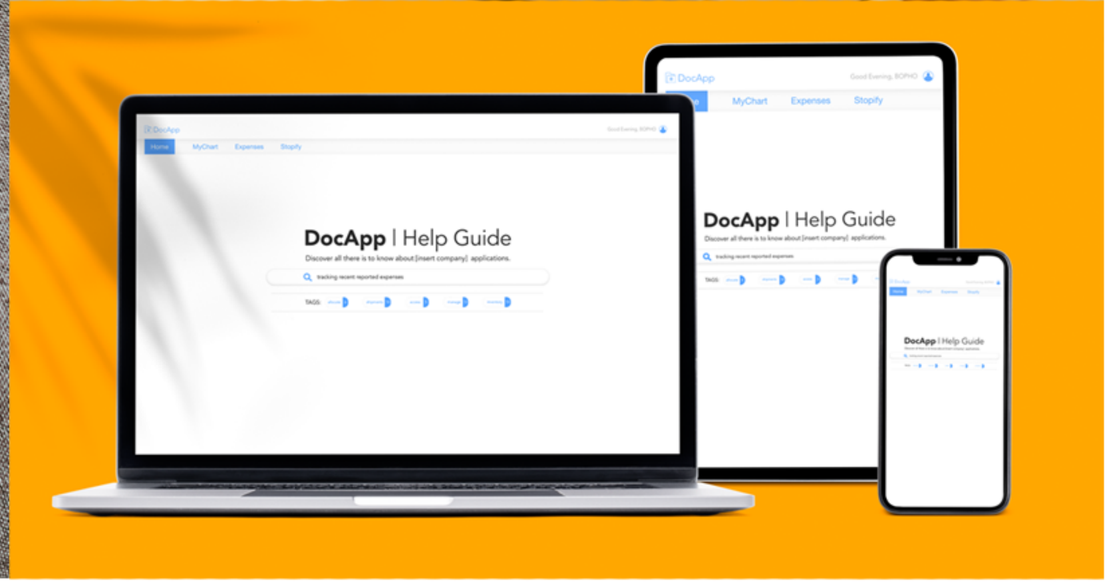

DocApp | Help Guide


DocApp | Help Guide
DocApp | Help Guide

DocApp | Help Guide
Discover all there is to know about [insert company] applications.
Stopify
Track and manage all [insert company] factory resources.
Tracking Shipments in Stopify
Shipment Module Layout
How to Submit Expense Reports
Home
MyChart
Expenses
Stopify

DESIGN DECISIONS

• Clean and minimal UI with high contrast to allow for easier reading for varying eye sights
• Two panel layout with infinite scroll for the document view to better support deeplinks. Deeplinks allow for easier collaboration.
• Tags included a number count to provide users with an idea of how much related information exists.
• Grid style layout for easy transitions amongst devices

OUTCOME

• Product shipped successfully and was well integrated into existing apps.
• Reduced number of help emails from engineers/managers regarding problems that could be found in existing documentations.

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MODULE BREAKDOWN

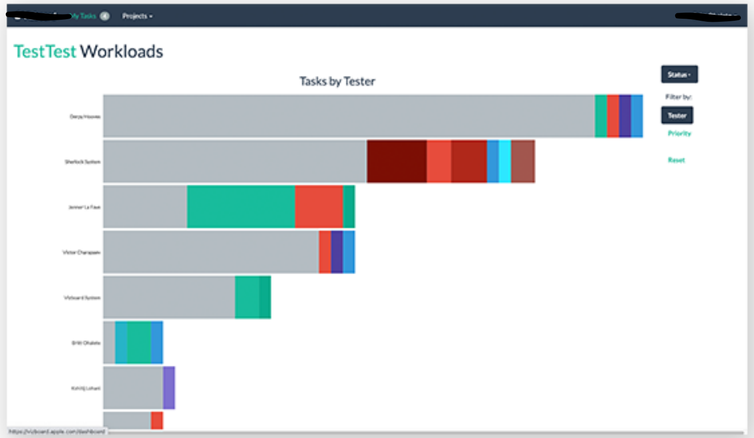
PROBLEM STATEMENT

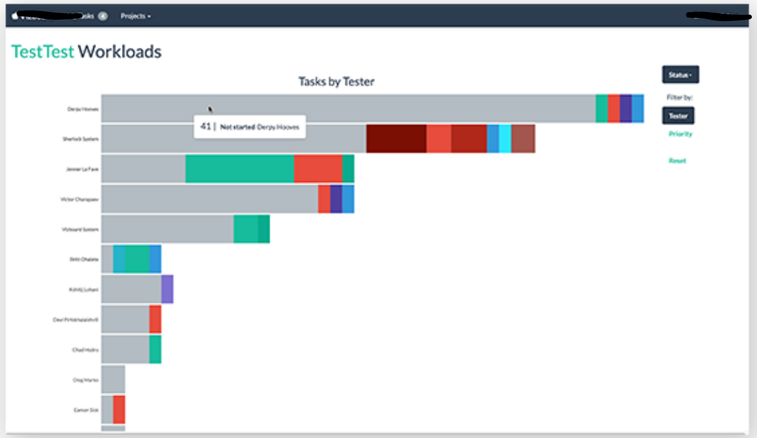
What's the problem that needs to be solved?

Project managers at [redacted] need an easier way to view their team's workload per project on [redacted].

What we know?

- Each team owns a series of projects.
- Within each project a team member is responsible for a series of tasks.
- Each tasks has varying priority levels and status updates.
- Project managers need to be able to see:
    - How many tasks are left based on priority
    - How many tasks each memeber has
    - How many tasks exists based on status


TestTest Workloads
Tasks by Tester
Status
Filter by:
Tester
Priority
Reset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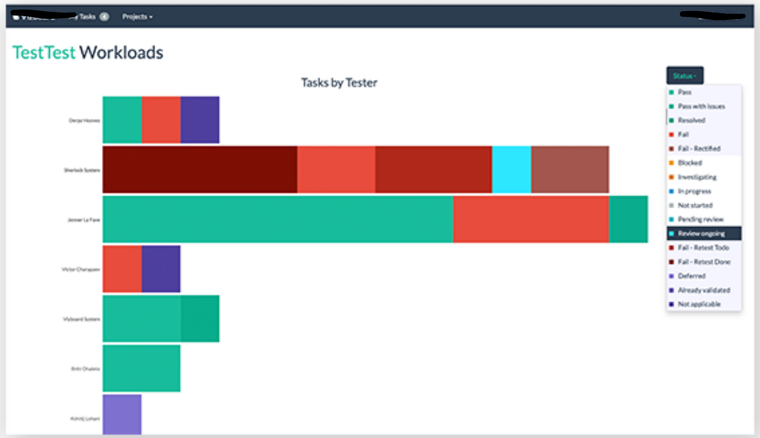
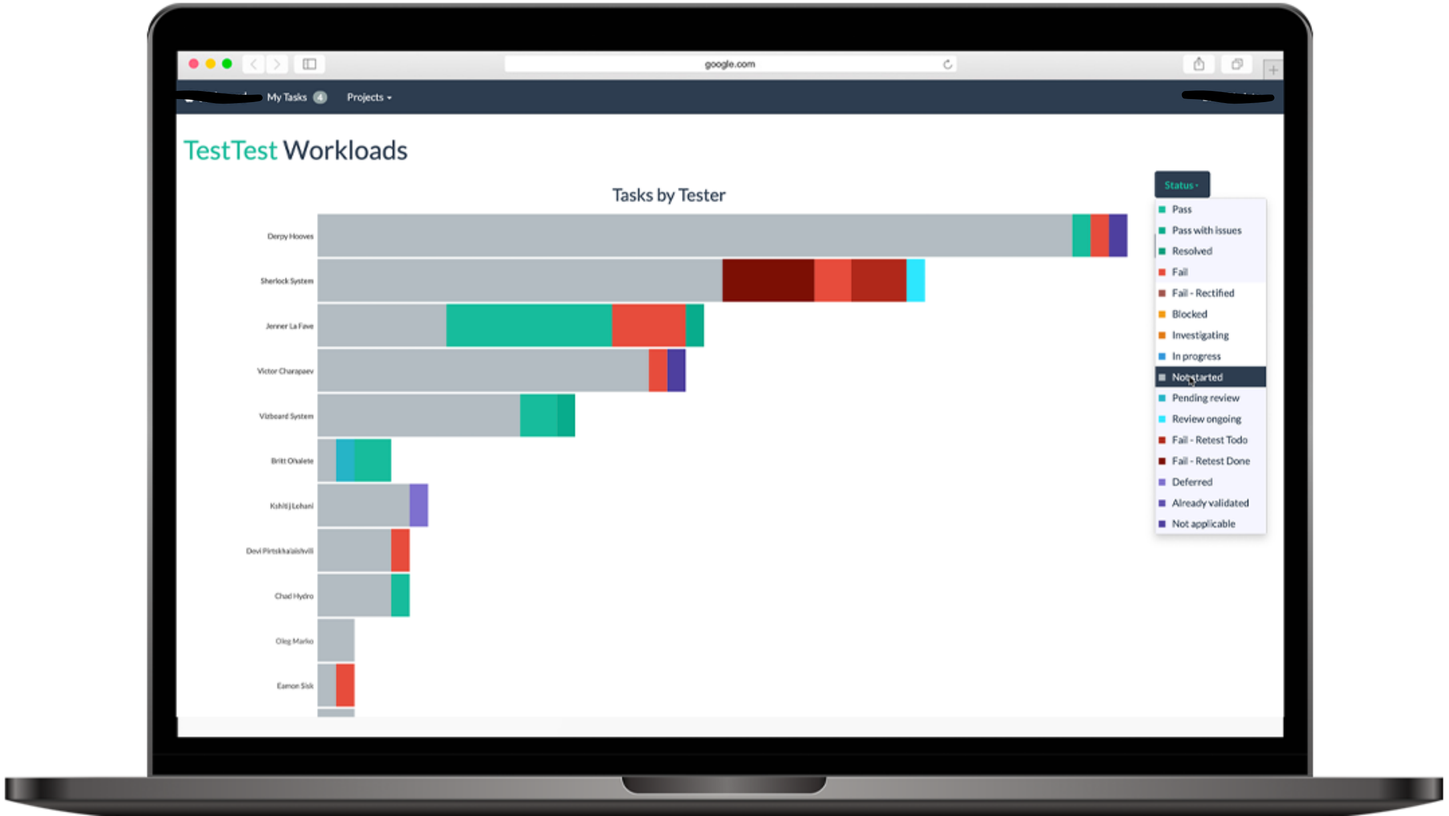
Tasks by Tester
41 | Not started Derpy Hooves
Status
Filter by:
Tester
Priority
Reset


TestTest Workloads
Tasks by Tester
Status
Pass
Pass with issues
Resolved
Fail
Fail - Rectified
Blocked
Investigating
In progress
Not started
Pending review
Review ongoing
Fail - Retest Todo
Fail - Retest Done
Deferred
Already validated
Not applicable


google.com
My Tasks
Projects
TestTest Workloads
Tasks by Tester
Derpy Hooves
Sherlock System
Jenner La Fave
Victor Charapaev
Vizboard System
Britt Ohalete
Kshitij Lohani
Devi Pirtskhalaishvili
Chad Hydro
Oleg Marko
Eamon Sisk
Status
Pass
Pass with issues
Resolved
Fail
Fail - Rectified
Blocked
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In progress
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Review ongoing
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Deferred
Already validated
Not applicable

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PROJECT BREAKDOWN

ROSARY HEALTHCARE

ROSARY HOME HEALTH, INC.
Home
About Us
Services
Careers
Resources
Contact Us
Services
Skilled Nursing
Home IV Infusion Therapy
Wound Management
Disease Management
Physical Therapy
Occupational Therapy
Speech Therapy
Home Health Aide
Medical Social Worker
16360 Park Ten Place,
Suite 108
Houston, TX 77084
Office: (281) 600-1600
Fax: (281) 600-1602
Email: admin@roseryhh.com
Hours of Operation:
Mon - Fri 9:00am - 5:00pm
Nurse Available By Phone:
24 hours a day / 7 days a week
DEDICATION AND COMPASSIONATE CARE IS THE
CORE OF OUR SERVICE
SEND YOUR REFERRALS
CLIENT SATISFACTION SURVEYS
Post Admission Survey
Patient/Family Satisfaction Survey
We Care For You
We Care For You
Rosary Home Health, Inc. is family
Our Services

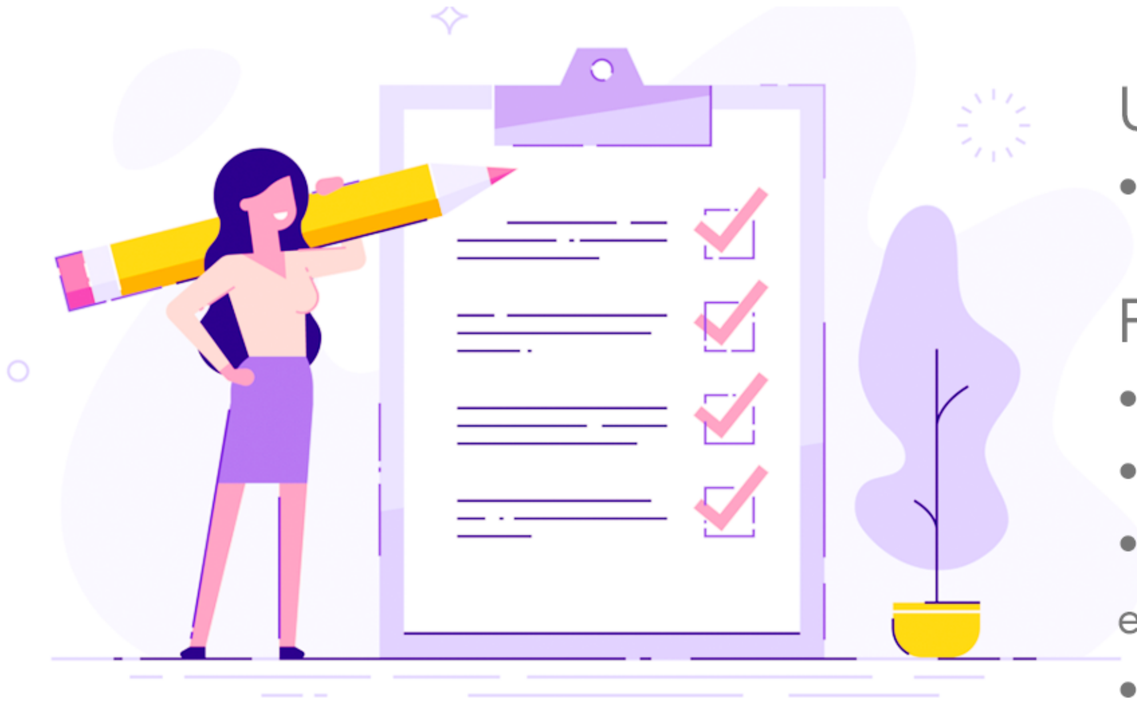
PROBLEM STATEMENT

What's the problem that needs to be solved?

Rosary Home Health, Inc. is a growing home health care service who provides different services such as infusion therapy and disease management. They need a more effective way of hosting their files for patients and future employees to access as well as a site that clearly defines the company.

Are there any specfic constraints?

RHH patients range in age from old to young and varying disabilities so the site must cater to a broad range of needs.



USER RESEARCH

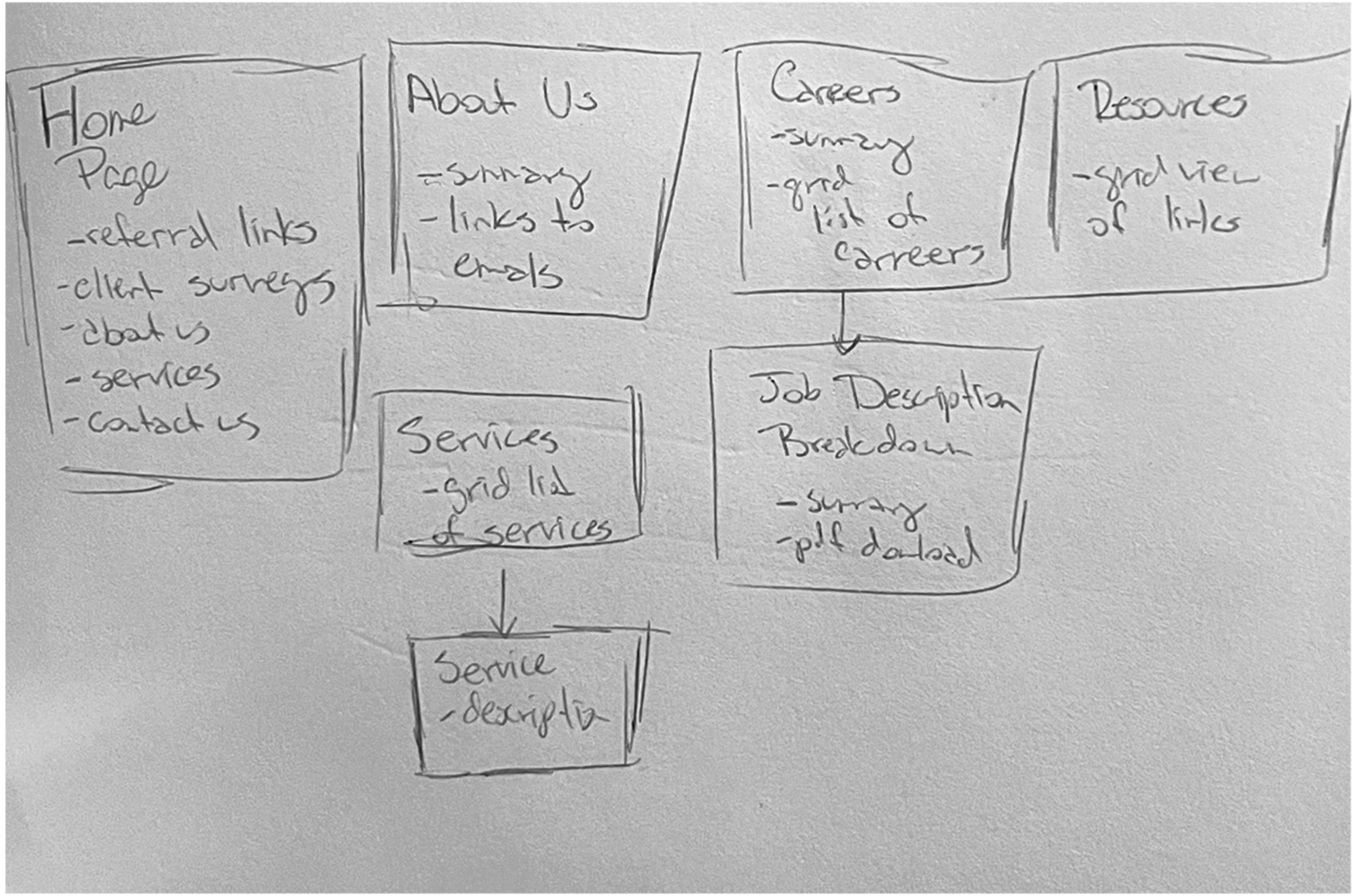
User Reserch Methods:

- Individual interviews

Findings:

- Users are either patients or loved ones of patients.
- Most users are not familiar with most medical jargon.
- Users consist of current patients, new patients, and future employees
- Users want to spend as limited time as possible finding forms.

INFORMATION ARCHITECTURE



ROSARY HOME HEALTH, INC.
Home
About Us
Services
Careers
Resources
Contact Us
Our Services
Our disease management programs are led by a team of professionals who work together to provide skilled nursing, rehabilitation therapy, patient education, home safety assessments and assistance in providing the medical equipment needed to ensure optimum recovery for the patient.
SKILLED NURSING FOR HOME IV INFUSION
Nursing is more than compassion and care. It is also about genuine, competent skills.
More Info
DISEASE MANAGEMENT
At Rosary Home Health, we treat all patients with compassion and competence.
More Info
WOUND MANAGEMENT
Our nurses are available to consult and assist your physicians in developing individualized treatment plans.
More Info
PHYSICAL THERAPY
Rosary Home Health offers various programs for their Physical Therapy program.
More Info
OCCUPATIONAL THERAPY
Rosary Home Health offers various programs for their Occupational Therapy program.
More Info

ROSARY HOME HEALTH, INC.
Home
About Us
Services
Careers
Resources
Contact Us
Our Services
Our disease management programs are led by a team of professionals who work together to provide skilled nursing, rehabilitation therapy, patient education, home safety assessments and assistance in providing the medical equipment needed to ensure optimum recovery for the patient.
SKILLED NURSING FOR HOME IV INFUSION
Nursing is more than compassion and care. It is also about genuine, competent skills
More Info
DISEASE MANAGEMENT
At Rosary Home Health, we treat all patients with compassion and competence.
More Info
WOUND MANAGEMENT
Our nurses are available to consult and assist your physicians in developing individualized treatment plans.
More Info
PHYSICAL THERAPY
Rosary Home Health offers various programs for their Physical Therapy program.
More Info
OCCUPATIONAL THERAPY
Rosary Home Health offers various programs for their Occupational Therapy program.
More Info
Rosary Home Health, Inc.
Name
Email
Subject
Type your message here...
Submit
16360 Park Ten Place,
Suite 108
Houston, TX 77084
Office: (281) 600-1600
Fax: (281) 600-1602
Email: admin@rosaryhh.com
Hours of Operation:
Mon - Fri 9:00am - 5:00pm
Nurse Available By Phone:
24 hours a day / 7 days a week
Services
Skilled Nursing
Home IV Infusion Therapy
Wound Management
Disease Management
Physical Therapy
Occupational Therapy
Speech Therapy
Home Health Aide
Medical Social Worker
DEDICATION AND COMPASSIONATE CARE IS THE
CORE OF OUR SERVICE
SEND YOUR REFERRALS
CLICK HERE
CLIENT SATISFACTION SURVEYS
Post Admission Survey
Patient/Family Satisfaction
We Care For You

DESIGN DECISIONS

• Emphasis on icons. Although language varies amongst humans, symbols are one thing we can all almost understand universally.
• Limited use of pages to decrease confusion and users getting lost during browsing sessions.
• Emphasis on large font and buttons for easy navigation.
• Avoided long pages to limit distractions or overwhelming feelings in users.
• Made sure to match the overall aesthetic to fit the brand image Rosary Home Health. Helps promote brand identity.
• Focused on designing for a large screen/desktop. Main functionality of the site is to deliver forms.

OUTCOME

• Overall satisfaction.
• Increased inquiries from new clients.
• Reduced burden, clients could find relevant forms without needing them emailed. that could be found in existing documentations.

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What sets me apart...?

I have a backgroound as a developer

A common pain point amongst cross-functional teams is the inability to understand and communicate with each other. As both a developer and a designer, I know how to properly deliver design decisions as well as understanding what choices are feasible as a developer. This reduces the need for constant iterations and assures that the team meets the required deadline.

+

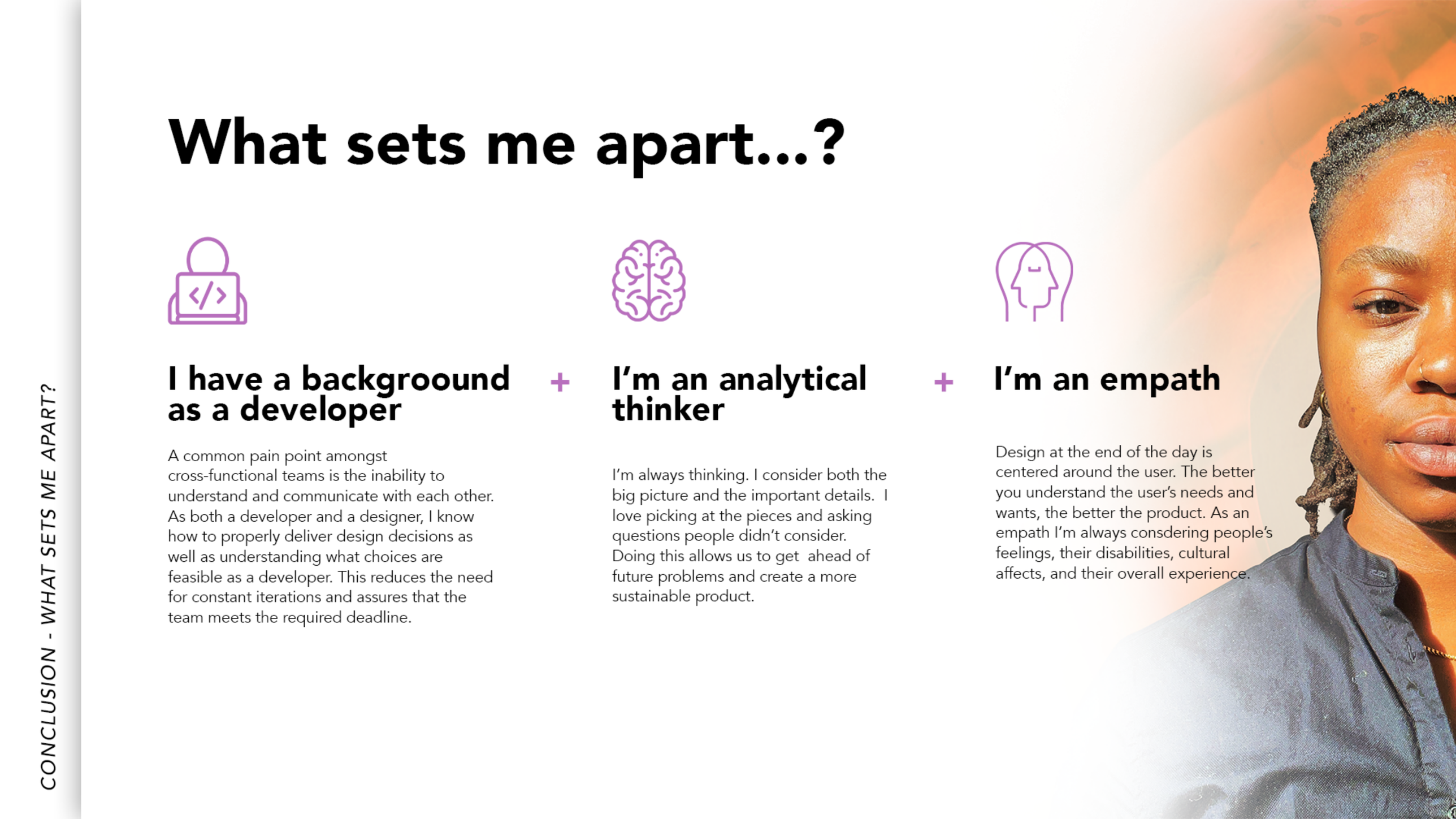
I'm an analytical thinker

I'm always thinking. I consider both the big picture and the important details. I love picking at the pieces and asking questions people didn't consider. Doing this allows us to get ahead of future problems and create a more sustainable product.

+

I'm an empath

Design at the end of the day is centered around the user. The better you understand the user's needs and wants, the better the product. As an empath I'm always consdering people's feelings, their disabilities, cultural affects, and their overall experience.



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THANK YOU

ANY QUESTIONS?